

Terms of Service

Effective Date: June 25, 2026

These Terms of Service (“Terms”) govern your use of the self-service ordering kiosk (“Kiosk”) located at participating university dining facilities.

By placing an order through the Kiosk, you agree to these Terms.

1. About Sodexo

The Kiosk is operated by Sodexo (“Sodexo,” “we,” “our,” or “us”) to allow students and guests to place food orders at participating university dining locations.

2. Orders and Payment

By placing an order through the Kiosk, you:

- Confirm that the information you provide is accurate
- Authorize payment through your selected payment method
- Agree to pay all charges associated with your order

All sales are subject to availability. We reserve the right to refuse or cancel orders for any reason, including suspected fraud or system errors.

3. SMS Text Notifications

To receive a notification when your order is ready for pickup, you may enter your mobile phone number at the Kiosk.

By providing your phone number, you agree that:

- Sodexo (using a third-party messaging provider such as Twilio) may send you a **transactional text message** notifying you that your food is ready.
- Message frequency is limited to order-related notifications.
- Message and data rates may apply based on your mobile carrier plan.
- Consent to receive text messages is not a condition of purchasing food; you may choose to monitor the order screen instead of receiving text notifications.

- To opt out of SMS notifications at any time, reply **STOP** to any text message received from us. After you send **STOP**, you may receive a final confirmation message confirming that you have been unsubscribed from SMS notifications.
 - For assistance, reply **HELP** to any text message received from us or contact Customer Support using the contact information provided below.
 - Message frequency may vary based on your orders. Message and data rates may apply.
 - Carriers are not liable for delayed or undelivered messages.
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4. Acceptable Use

The software available through this kiosk may be used solely for the purpose of placing food orders and receiving related notifications. Users agree not to misuse the software, attempt to disrupt or interfere with its functionality, input false or misleading information, attempt to gain unauthorized access to the system or related networks, or use the software for any unlawful or harmful activity. The operator reserves the right to restrict or suspend access to the software in the event of misuse.

5. Privacy

We collect limited personal information necessary to process your order and provide text notifications.

All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties, affiliates, or business partners for marketing, promotional, or other unrelated purposes.

For more information, please review our [Privacy Policy](#) and SMS Messaging Privacy Notice.

6. Third-Party Services

We use third-party service providers, including payment processors and messaging providers (such as Twilio), to operate the Kiosk and send SMS notifications. These providers process information on our behalf in accordance with applicable law.

7. Changes to These Terms

We may update these Terms from time to time. Updated Terms will be posted at the Kiosk or made available upon request.

8. Contact Information

If you have questions regarding these Terms, please contact:

Sodexo Operations, LLC

915 Meeting St, North Bethesda, MD 20852

privacy.noram@sodexo.com