



## How-To Redeem Your HelloFresh Code

### Step 1:

- Clear browser history and cookies
- Go to [www.hellofresh.com/gift/redeem](http://www.hellofresh.com/gift/redeem)
- Enter your unique code and press "Redeem."

### Step 2:

- Choose your dietary preference (Meat, Veggie, Family Friendly)
- Customize your plan size. *\*According to your gift code amount.*

### Step 3:

- Enter your email address
- Create a password

### Step 4:

- Fill out Shipping Information.
- Select your desired delivery date. *\*This is when your first box will ARRIVE at your door. Available delivery dates will vary based on geographical location.*

### Step 5:

- Fill in your payment information.
- **Review order summary to ensure code amount is applied.**
- Click "Place order and select meals."

### Step 6:

- Your cart will automatically be filled with the most popular recipes. You can personalize your box by removing and adding (- or +) recipes.
- ***Gourmet, Gourmet Plus, Craft Burgers, Taste Tours are not eligible for voucher code purchases and orders of these will be charged directly to the Recipient.***
- ***Add-on items such as garlic bread, desserts, quick lunch/brunch options are not eligible for Voucher Code purchases and orders of these will be charged directly to the Recipients.***

### ***Important Details:***

- *Your credit card may be charged a \$1.00 fee to confirm funds, but it will be refunded within 7-10 business days*
- *This Voucher Code cannot be redeemed or combined with other offers*
- *If you choose a box a size larger than your Voucher Code is worth, you will be charged the difference on your personal credit card*
- *If you cancel your account before utilizing all 12 weeks, you will lose the remaining weeks value on your voucher code*

- *If you select a gourmet recipe or an add-on, you will be charged the additional fee on your credit card.*
- *If you select an extra meal outside of your plan size you will be charged for the additional meal.*
- *All changes to an order must be made a minimum of 5 days prior to the delivery date selected.*

*All account setup or maintenance activity and all Voucher Code redemption activity are solely between you and HelloFresh. Sodexo and [insert University name] are not involved in or responsible for any aspect of the account or redemption activity. All questions regarding the account or redemption should be addressed to HelloFresh.*

### **How-To Redeem Your HelloFresh Code with an existing HelloFresh account**

#### **Step 1:**

- Clear browser history and cookies
- Go to [www.hellofresh.com](http://www.hellofresh.com)
- Login to your active account

#### **Step 2:**

- Hover the mouse over your name in the top right hand corner.
- Click “Account Settings” from the drop down menu

#### **Step 3:**

- Click “Gifts and Discount Codes” at the bottom of the left hand menu

#### **Step 4:**

- Enter the code you were provided into the box
- Click “Enter Code”
- *If your HelloFresh account currently has a discount code applied, your Voucher Code will override your existing offer and your previous discount will be removed from your account.*

#### **Step 5:**

- Go to “My Menu” to select the number of recipes that your code includes.
- Your cart will automatically be filled with the most popular recipes. You can personalize your box by removing and adding (- or +) recipes.
- ***Gourmet, Gourmet Plus, Craft Burgers, Taste Tours are not eligible for gift card purchases and orders of these will be charged directly to the customer.***

- *Add-on items such as garlic bread, desserts, quick lunch/brunch options are not eligible for gift card purchases and orders of these will be charged directly to the customer.*

***Important Details:***

- *Your credit card may be charged a \$1.00 fee to confirm funds, but it will be refunded within 7-10 business days.*
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- *If you choose a box a size larger than your code is worth, you will be charged the difference on your personal credit card*
- *If you select a gourmet recipe or an add-on, you will be charged the additional fee on your credit card.*
- *If you select an extra meal outside of your plan size you will be charged for the additional meal.*
- *If you reactivate your account to use the remainder of the credit, you will then be responsible for account management/cancellation if desired*
- *All changes to an order must be made a minimum of 5 days prior to the delivery date selected.*

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