

myMEAL PLAN FREE DRINK INCENTIVE PROMOTION | FAQ's:

PROMOTION ELIGIBILITY

- 1. Q: If I purchased or upgraded my meal plan to a higher tier option after 9/8, do I qualify?**

A: No, you do not qualify if you purchased or upgraded your meal plan to a higher tier option after the promotion run dates.

- 2. Q: If my punch card is lost, can I get it replaced?**

A: No, cards cannot be reissued if lost.

- 3. Q: If I add additional discount dollars, do I qualify?**

A: No, you only qualify if you voluntarily purchase a meal plan (not automatically assigned), OR upgrade from your current meal plan to a higher tier option.

- 4. Q: If I purchase a myChoice meal plan, do I qualify?**

A: Yes, purchasing a myChoice meal plan qualifies you for the free drink promotion.

- 5. Q: If I change my meal plan from myUnlimited #1, to myUnlimited #2, do I qualify?**

A: Yes, you qualify for upgrading to the higher tier plan.

- 6. Q: If I change my meal plan from a myFlex #2 to myUnlimited #1 do I qualify?**

A: No, changing to an equal priced meal plan does not qualify you, however, changing your meal plan from a myUnlimited#1 to a myFlex#1 does, as the myFlex#1 is a higher tier plan option.

- 7. Q: If I change my meal plan from a myFlex #2 to a myUnlimited #2, do I qualify?**

A: Yes, you qualify for upgrading to the higher tier plan.

- 8. Q: If I am assigned a myFlex #2 plan, and I change to a myFlex #3-#5 plan, do I qualify?**

A: No, you do not qualify for changing your meal plan to a lower tier option, you only qualify if you upgrade your meal plan to a higher tier option (i.e. myFlex #2 to a myFlex #1).

9. Q: If I am automatically assigned a meal plan, does that qualify as a meal plan purchase?

A: No, students automatically assigned to a myUnlimited #1 or MyFlex #2 do not qualify. Students automatically assigned a meal plan, that upgrade to a higher tier plan (myUnlimited #1 to a myUnlimited #2, myFlex #2 to a myFlex #1 OR myFlex #2 to myUnlimited #2) do qualify.

10. Q: If I qualify for the FREE Drink promotion, can I purchase a drink from Starbucks?

A: No, students may only redeem drinks at East Cafe (serves limited Starbucks drinks), or natural!

11. Q: If I purchase a Faculty/Staff Dining plan, do I qualify?

A: No, promotion only applies to students purchasing or upgrading a tax-free meal plan.

PUNCH CARD PICK-UP

12. Q: When can I pick up my punch card?

A: Eligible students can pick up their punch card in the Campus Center across from Corner Deli, Tuesday 9/16- Friday 9/19, from 12pm-5pm.

13. Q: What happens If I am unable to pick up my punch card during the punch-card pick-up window?

A: Contact us at dining@albany.edu.

14. Q: Do I need my ID card for punch card pick-up?

A: Yes, eligible students will have to show their student ID at the punch card pick-up table.

15. Q: How do I use my punch card to redeem my drink?

A: 1. Bring your punch card to East Cafe or natural!
2. Order your drink.
3. The team member at that location will punch your card and hand it back to you.

16. Q: I noticed a punch week listed on the punch card for September 8- September 12, but I didn't receive my punch card until after that date. Do I get an extra punch?

A: Yes, all students will receive one free punch week, redeemable until 12/12/25 to count towards a full semester of drinks.

17. Q: If I miss a punch week, do I still get to redeem my drink from that week?

A: No. Outside of the FREE punch mentioned above, drinks can only be redeemed during that specific punch week.

18. Q: Is my punch card valid for Spring 26'?

A: No, the punch card is valid for Fall 25', only and expires after 12/12/25. Each punch week will be listed on the card.